

File No.DGF-Tech/21/2021-07-DIRECTORATE OF J&K FUNDS ORGANIZATION (OUTSIDE SECTT) I/12889/2022(1) 81

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**GOVERNMENT OF JAMMU AND KASHMIR
FINANCE DEPARTMENT
DIRECTORATE GENERAL OF JAMMU & KASHMIR FUNDS ORGANIZATION
OLDSECTT.SRINAGAR/ MUTHI JAMMU**

NOTICE

Grievance Redressal-cum-Awareness Week

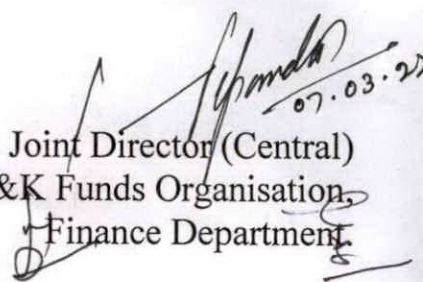
J&K Funds Organisation is organizing "Grievance Redressal-cum-Awareness Week from 9th of March, 2022 to 15th of March, 2022" at all District Fund Offices throughout J&K Union Territory. The main activities during the week will be as follows:-

Disposal grievances received during the week. Making subscribers aware of the grievance redressal system in place. Getting the feedback from the people in general and subscribers in particular regarding disposal of grievances. Making subscribers aware about the e services provided by the Organization. To make subscribers aware of the advantages of auto/e TE procedure adopted by the organization for the convenience of the subscribers. On spot Registration of subscriber for availing SMS, service. Procedure for knowing the G.P.Fund balances through online portal.

All esteemed subscribers of G.P.Fund and State Life Insurance are informed to put forth their grievances (if any pending) before concerned District Fund Officers during the week so that onspot disposal of the cases may be considered.

No. DGF/Tech/12889/427-430

Dated: 07.03.2022


Joint Director (Central)
J&K Funds Organisation
Finance Department

Copy to the:-

1. Financial Commissioner (Additional Chief Secretary) Finance Department J&K for Information.
2. Director Information J&K with the request to give wide publicity through print and Electronic media
3. I/C website, General Administration Department for information and with the request to upload the notice on GAD website.
4. I/C I.T Section, Directorate of J&K Funds Organisation for similar necessary action.